MRM-12: PrescQIPP quality policy

This policy applies to all PrescQIPP employees and those who work on our behalf.

PrescQIPP is committed to:

- Consistently providing subscribers with high quality evidence-based bulletins, prescribing data, e-learning and training based on their requirements and feedback through an ISO 9001:2015 standard quality management system.

- Achieving excellent value for money and positive outcomes for subscribers every year.

- Meeting all applicable legal, statutory and regulatory requirements.

- Continuous improvement of our quality management system.

- Promoting awareness of this policy, roles and responsibilities and the implications of non-conformity to the our quality management system, and any subsequent changes to it, amongst employees and parties working on our behalf.

The key procedures that underpin this commitment are:

- Robust quality assurance processes for all evidence based bulletins, prescribing data and e-learning.

- Developing and maintaining successful, mutually beneficial relationships with all stakeholders by understanding and meeting their needs.

- Regular gathering and monitoring of customer feedback to improve processes and outputs.

- Strong and supportive leadership.

- Development of staff competencies, creativity, empowerment and accountability through appropriate development and strong management involvement and support.

Our key internal procedures and QMS documentation are reviewed and updated as appropriate and are available to staff at the appropriate levels.

This policy is introduced on induction (staff and contractor) and sits in the staff files. It is publicly available on the PrescQIPP website: https://www.prescqipp.info/about-prescqipp/
All staff are made aware of any quality objectives relevant to their role, how they contribute to and implications of, non-conformity to the QMS.

The executive and board have ultimate responsibility for quality but all employees have a responsibility within their areas of work to help ensure quality is embedded within PrescQIPP.

Signed by	*Carol Roberts.*
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This document is reviewed in line with PrescQIPP's QMS version control, which is managed via an online tool.